



Answers to requests for clarifications

RFP24-6212 – SPC FAME Implementation Plan design services

Date: 28/02/2024

Question: Is the primary focus of the effort to arrive at an approved document? Meaning, is the process mainly about facilitating inputs and translating them into a coherent text, rather than an engagement that engenders a high level of trust, confidence and commitment to execution across stakeholders?

Answer: It is both. We're seeking to build a shared understanding and buy in as well as the product itself.

Question: Is the planning process expected to identify major condition changes, scenarios, options, opportunities and risks AND explore the capabilities to deal with these, especially where they are new or to be extended?

Answer: The implementation plan will consider SPC's internal features and factors in the external environment. Scenarios and options will be worked through with SPC to arrive on the final content. Consideration of conditions, risks and capabilities will be central themes.

Question: Is there recognition that planning is critical, but that in today's operating environment, change is accelerating and that there may need to be plans AND complimentary capabilities that are increasingly agile etc (which one might just say are 'part of the plan' !) There is normally a line somewhere between the predictable, programmatic and that which cannot be planned for.

Answer: Yes. The implementation plan needs to take advantage of SPC's capabilities whilst noting with an ever-changing environment SPC will need to respond to these shifts accordingly. Building in features for this and other adaptability to occur will be important.